

Privacy Policy

INTRODUCTION

Global Link Properties Sdn Bhd operates globallinkproperties.com (“Website”) across desktop, mobile, tablet and apps (including any subdomains)

This Privacy Policy sets out the manner in which we collect, use, disclose, store, process and manage personal information. By visiting or using the Websites, subscribing to our services or entering into an agreement with us in relation to the Websites, you are taken to have read, and agreed to the collection, use, disclosure, storage, processing and handling of your personal information in accordance with this Privacy Policy.

We may modify this Privacy Policy at any time. You should review this Privacy Policy periodically so that you are updated on any changes.

RESPECTING INFORMATION PRIVACY

We recognise the importance of protecting personal information in accordance with the Malaysia Personal Data Protection Act 2010 and any other applicable local personal data protection laws, regulations, codes of practice, guidelines or guidance notes as may be issued from time to time (as the case may be) (“Privacy Laws”).

In collecting and handling personal information, we are bound by the Privacy Laws, including the personal data protection principles/ obligations in Malaysia and applicable privacy regulations.

THE PERSONAL INFORMATION WE COLLECT ABOUT YOU

We may collect personal information about you including, but not limited to your name, address, phone number, email, gender, occupation, personal interests and any other information provided. For some services and products, we may also collect your personal information to enable verification of your identity, including information from your passport, driver’s licence, and health care and concession cards. If you access any of our services through a social network site such as Facebook, we will collect limited information provided to us by that social network site, such as user name, site ID and email address.

It is mandatory for you to provide us with your name, contact information and other details marked as mandatory as requested by us. If you choose not to furnish any mandatory personal data requested or wish to withdraw your consent or significantly limit the processing of your personal data, you agree that (notwithstanding any agreement between you and us) we may not be able to provide you with our services and products.

You acknowledge that the personal information you provide us and which we collect from you, is your own information or information which you have been authorised to provide to us.

HOW WE COLLECT YOUR PERSONAL INFORMATION

We may collect personal information about you from a variety of sources including, but not limited to:

- a. registering to download brochure on the Website;
- b. providing information for us to contact you on the Website
- c. subscribing to receive Alerts/e-brochures and filling in forms, applications surveys or research, participating in promotions and competitions on the Website or websites of our service providers;
- d. contacting us or our service providers for any reason including, but not limited to, reporting a problem with the Website, requesting further services or seeking our assistance;
- e. posting or contributing material on our Website;

Global Link Properties Sdn Bhd may collect personal information about you if you:

- a. subscribe to receive email alerts, media releases and other news relating to Global Link Properties Sdn Bhd through the Website.

HOW WE USE YOUR PERSONAL INFORMATION

We use the personal information we have collected largely for the purpose of providing you with products and services that you have requested, responding to your inquiries to ensure you comply and adhere to our website terms of use.

More specifically, we may use personal information which it has collected to:

- a. provide a better or more relevant service or product to you, for instance by automatically populating forms on the Websites when you make enquiries of selected projects;
- b. respond to or provide you with service, products, information and assistance that you request from us;
- c. contact you to conduct surveys, research and feedback about our products, services or the Website;
- d. allow you to participate in interactive features of our service, when you choose to do so;
- e. help carry out our obligations arising from any contracts entered into between you and us;
- f. notify you about changes to our products and services; and

USING AND DISCLOSING YOUR PERSONAL INFORMATION FOR MARKETING PURPOSES

We may:

- a. use your personal information (ie. your name, residential address, mobile phone number, residential phone number and email address) to provide you with information about offers, promotions, goods or services and for direct marketing real estate, investment and/or financial products/ services (and we may not so use your personal information unless we have received your consent), which we believe may be of interest to you; and

We may not so use your personal information for direct marketing or share your information with others for direct marketing unless we have received your consent. Further, we will give you the opportunity to request that your information not be used for further direct marketing in the future in our communications with you.

WHO WE DISCLOSE YOUR PERSONAL INFORMATION TO

We may also disclose your personal information:

- a. to third parties where you have requested information, services or products from them;
- b. relevant public, government or regulatory authorities, our legal representatives or other concerned parties, in special situations where we have reason to believe that disclosing your personal information is necessary to help identify, contact or bring legal action against anyone damaging, injuring, or interfering (intentionally or unintentionally) with our rights or property, users or anyone else who could be harmed by such activities; and
- c. where we are otherwise authorised or required by law to do so.

DISCLOSURE AND STORAGE OF PERSONAL INFORMATION OUTSIDE YOUR COUNTRY OF RESIDENCE

Personal information submitted by customers and visitors to our Websites may be held on servers located in your country of residence.

SECURITY

We strive to ensure the security, integrity and privacy of personal information we collect. We have established safeguards and use reasonable security measures to protect your personal information from unauthorised access, modification and disclosure. Our employees, contractors, agents and service providers who provide services related to our information systems, are obliged to respect the confidentiality of any personal information held by us. We review and update our security measures in light of current technologies. Unfortunately, no data transmission over the internet can be guaranteed to be totally secure.

CORRECTION AND ACCESS

We will endeavour to take all reasonable steps to keep accurate and up to date, any information which we hold about you. If, at any time, you discover that information held about you is incorrect or you would like to review and confirm the accuracy of your personal information, you can [contact us](#).

You can also gain access to the personal information we hold about you, subject to certain exceptions provided for by law. To request access to your personal information, please [contact us](#).

You can also notify us to limit the processing or to cease processing of your personal information. To exercise this right, please [contact us](#).

COMPLAINTS RESOLUTION

We are committed to providing its customers with a fair and responsible system for the handling of complaints.

If at any time you have any concerns, complaints or questions in relation to your privacy or the operation of Global Link Properties Sdn bhd, please contact our office at +603-76607868 or admin#gblprop.com so that we may resolve your concerns.

Our Privacy Officer will consider your query and endeavour to respond to you promptly.

For more information about privacy issues and protecting your privacy

- in Australia, visit the Office of the [Australian Information Commissioner's](#) website;
- in Malaysia, visit the [Department of Personal Data Protection's](#) website.

COOKIES AND WEB BEACONS

We use cookies, web beacons and measurement software and tools on the Website and so do our services providers and third parties such as our analytics, advertising or ad serving partners. We use and disclose the information collected through the use of cookies, web beacons and measurement software and tools in accordance with this Privacy Policy. This includes using the information to report statistics, analyse trends, administer our services, diagnose problems and target and improve the quality of our products and services. We may allow other third parties to use their own cookies and web beacons to collect information about your visits to the Website. We have no control over such cookies and their use.

We may combine our cookies, information collected through the cookies and web beacons on the Website with other information (including information collected by third parties using their own cookies and web beacons and providing our cookies and information to third parties) and use analytics services – to provide better or more relevant services and advertising to you on the Website and third party websites. Our service providers and other third parties may do the same in order to provide more relevant services and advertising to you through other websites that you may visit.

COOKIE CHOICES

If you do not want information collected through the use of cookies, web beacons or measurement software and tools, you may be able to delete or reject Cookies or some of the measurement software features through your browser or the settings section of your mobile or tablet device. Disabling these features may cause some of the functions on the Website or products and services not to work properly.

APPLICATIONS, WIDGETS OR LINKS TO OTHER WEBSITES

We provide links to websites outside of the Website and to third party websites. We also allow some third parties to display widgets and applications on our Website that allow you to interact and share content including social media buttons such as Facebook share and like, Twitter, Pinterest and Google. These linked sites, applications and widgets are not under our control, and we cannot accept responsibility for the conduct of companies linked to the Website, or their collection of information through these third party applications or widgets. Before disclosing your personal information on any other website, or using these applications or widgets we advise you to examine the terms and conditions of using that website and the relevant third party's data collection practices and controls in their privacy policy.